



POSITION AVAILABLE: Tech Library Assistant

Job Title:	Tech Library Assistant	Pay Type:	Hourly
Status:	Part-Time	Pay Rate:	\$14.48 per hour or DOE
Hours per week:	29 hours per week based on business need	Benefit Eligibility:	Eligible for PT Benefits

Benefits: Eligible for the Employee Assistance Program, PERSI Retirement, and voluntary 401k, group life insurance, and Aflac. This position is eligible for accrued PTO and holiday accrual after 6 months of employment. For a full description of the benefits associated with this position, download the PDF [here](#).

**** This position will work at the Cherry Lane Library within unBound Lite; it is anticipated this position will move to a different location in the future. Flexible schedule including days, nights and weekends.**

Position Close Date: Open Until Filled

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Position Summary

The Tech Library Assistant provides patron-focused library service in response to the technology information needs of library users. This position focuses on hosting and planning library programs and events in addition to providing information and reference assistance to library patrons. Work is performed independently.

Duties and Responsibilities

Essential

Actively seeks out and discovers program and event topics that are appealing and relevant to community interests. Plans, develops, organizes, schedules, implements, and evaluates informational, educational, and events and programs for the library that are cohesive system-wide and sustainable; works with manager on program budget. Coordinates program and event logistics with facility maintenance and other staff, oversees the set-up and takedown of programs and events.

Coordinates marketing efforts with library staff and works closely with patrons, presenters and community groups.

Maintains accurate records, collects statistics, tracks performance measures and prepares reports related to programs and events to include attendance, evaluation, costs, etc. as required by administration.

Helps establish and maintain a high customer service performance standard. Provides technology support to patrons who bring their technological devices or use the library's hardware and software. Performs reference interviews and advises patrons about library materials, resources, and technology equipment. Responds to requests for information from patrons in the library, through email and by phone or refers inquiries to manager. Performs duties required of daily library operations, including opening and closing procedures.

May perform some circulation duties including issuing cards, checking materials in and out, reserving books, collecting fines, and answering the phone. Promotes library collections, services, and programs.

Marginal

May attend trainings. Recommends purchases based on patron's interests and requests. Responsible for appropriate and appealing display of new materials and resources.

Performs other duties as assigned.

Minimum Qualifications

Knowledge, Skills, and Abilities:

Proficient with standard Microsoft applications (including Office applications), online library automation system and online searching. Understands the role of technology in providing library services and is proficient in that technology. Ability to learn and adapt to new software and equipment technologies.

Provides exemplary customer service and maintains a favorable public image of the library. The incumbent has a desire to work in a public service role. Has excellent interpersonal skills and the ability to communicate effectively and appropriately with people from diverse backgrounds, including youth, families, volunteers, and coworkers. Builds and maintains positive working relationships with individuals at all levels of the organization and fosters positive partnerships with outside organizations.

Experience: 2 years' experience in library, event-planning, education, retail or customer-service related position or similar experience.

Education: High School Diploma or GED and 2 years of postsecondary education, or equivalent education, training, or experience.

Training: May train volunteers and other staff.

Supervisory Responsibility: May indirectly supervise volunteers and other staff.

Preferred Qualifications: A bachelor's degree and public-speaking experience. Bilingual, preferably Spanish-English, Russian-English, or other languages. Desired personal attributes include: a positive approach to interacting with the public, a continuous desire to update technology skills, and a sense of humor. Proficiency in both Windows and Mac operating systems. Knowledge and experience with music, video, and audio editing software. Knowledge of

microcontrollers and basic robotics. Must be able to work alone at a location and be able to juggle multiple priorities and patron needs.

Working Conditions

Physical Requirements: The job requires the employee to frequently sit, stand, walk, twist/turn, and maintain flexibility; constantly hear, listen, and see; perform manual dexterity movements; occasionally stoop/bend; and seldom kneel, squat, crouch, crawl, and balance. Must be able to lift and carry 10-25 lbs; reach at, above, and below shoulder height; grasp objects weighing 10-25 lbs; pull and push objects weighing 50 lbs.

Mental Requirements: The job requires the employee to read, write, perform clerical duties, comprehend and use perception, perform alphabetical and numerical filing/sorting, and perform basic math.

Work Environment: The job requires the employee be subjected to repetition, working alone, working around others, verbal contact with others, face-to-face contact, noise, inside and outside environments, and moving objects.

Technology, Equipment, and Devices: The job requires the employee to regularly operate and exhibit proficiency with computers and commonly used Microsoft applications, library systems and databases, email and cloud environments, and social media. The job requires the employee to operate and troubleshoot equipment smartphones, tablets, e-readers, new consumer technology, and advanced computer software. This position may drive a library vehicle.

Expected Hours of Work: The job requires employee to work a varied schedule, including days, evenings, and weekends (Saturday). Position schedule is subject to change at any time at the discretion of management.

Expected travel: The job requires limited travel for training and conference activities.

****Disclaimers:*** *The above job description is not intended as, nor should it be construed as, exhaustive of all responsibilities, skills, efforts, or working conditions associated with this job. All employees may be required to perform duties outside of their normal responsibilities from time to time, as needed. Management reserves the right to assign or reassign duties and responsibilities to this position at any time.*

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions of this job. Meridian Library District is an Equal Opportunity Employer. Hiring and employment practices are done without regard to race, color, religion, national origin, sex, sexual orientation, age, or disability. In addition, preference in employment may be given to veterans who qualify under state and federal laws and regulations.